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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re application of: TAM et al.

Attorney Docket No.: ACC1P004

Application No.: 09/551,825

Examiner: Shaffer, Eric T

Filed: April 17, 2000

Group: 3623

**RECEIVED**  
**CENTRAL FAX CENTER**  
**SEP 03 2004****Title: ON-LINE APPOINTMENT SYSTEM  
WITH ELECTRONIC NOTIFICATIONS**

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**CERTIFICATE OF FACSIMILE**

I hereby certify that this correspondence is being transmitted by facsimile to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 3, 2004.

Signed: C. Douglass Thomas

C. Douglass Thomas

**AMENDMENT A**Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated June 3, 2004, please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begin on page 2 of this Amendment.

**Remarks/Arguments** begin on page 10 of this Amendment.

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PATENT

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C. Douglass Thomas

## AMENDMENT TRANSMITTAL

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	28	MINUS	29	00	x 9 =	x 18 =
Independent Claims	04	MINUS	04	00	x 43 =	x 86 =
Multiple Dependent Claim Present and Fee Not Previously Paid					\$145.00	\$290.00
Total					\$0.00	\$

- ☐ Applicant(s) hereby petition for a \_\_\_ - month extension(s) of time to respond to the  
aforementioned Office Action.
- ☐ Enclosed is a Credit Card Payment Form including the amount of \$\_\_\_ to cover the additional  
claim fee and/or extension of time fees.
- ☒ Please charge the required fees, or any additional fees required to facilitate filing the  
enclosed response, to Deposit Account No. 500388 (Order No. RLC1G000).

Respectfully submitted,

C. Douglass Thomas

C. Douglass Thomas

Registration No.: 32,947